

# Existing customers Black Friday Mobile Promotion

## 3-Months FREE

### Terms & Conditions

**Black  
Friday  
3-month  
free mobile  
terms and  
conditions  
- existing  
customers**

Aussie Broadband are offering a promotion to eligible existing customers for 3-months free on their mobile service when adding a new mobile service. Terms and Conditions of this promotion include:

- The promotion applies to existing Residential and Small Business Aussie Broadband customers only, customers need to be existing customers prior to the 22/11/2021 to be eligible.
- The promotional period commences on 22/11/2021 and ends at 11:59pm AEDT on 10/12/2021.
- The promotion cannot be redeemed outside of the promotional period.
- The promotion cannot be applied retrospectively.
- A promotional discount cannot be used in conjunction with any other promotion or offer.
- The promotional discount cannot be transferred to another service, person, or party.
- The promotional discount cannot be redeemed for cash.
- The promotion is for mobile plans not mobile devices.
- Existing customers are eligible to add a new mobile service to their Aussie Broadband account and receive the promotional discount.
- The promotion excludes Enterprise, Managed Service Providers, Wholesale, Resellers and Other Channel Partners.
- Supported plans include the 4G voice & data and data only plans and 5G voice & data plans.
- Discounts will be applied automatically to customer bills for the relevant period once the SIM card is activated.
- The promo code needs to be quoted and accepted at the time of sale for it to be applied to an account.
- 2 promo codes cannot be used together.
- The promotional discount is based on the plan that you have chosen (4G Voice Bundled 5GB plan = \$19.00 discount for 3-months, for example) and will expire immediately if the plan is changed to a non-supported plan within the first 3 months that the SIM card is active.
- SIMs must be activated within 60 days of delivery. Failure to do so will result in the application being cancelled and the SIM card being no longer valid.
- Customers should refer to general terms and conditions for specific products and services.
- Customers currently on Financial Hardship arrangements are not eligible for this promotion.

- Aussie Broadband reserves the right, in our sole discretion, to remove your access to this program if you breach our fair and acceptable use policy, or we have otherwise formed the view that you are scamming this program.
- SIMs not ordered within the promotional period (22/11/2021 to 10/12/2021) will not be eligible to receive the 3-month free discount.
- Coverage Disclaimer: The 5G rollout is ongoing and is not available in all areas, please see the coverage map to see if it is available in your area. Where 5G is not available, 3G & 4G is available with a 4G footprint coverage of 98% and a combined 4G & 3G coverage footprint of 98.5%. 4G plans can access 3G networks plus some or all the 4G Plus network. Optus Plus network uses multiple frequencies (LTE 700 / 1800 / 2300 / MHz) to provide coverage. Check coverage at <https://www.aussiebroadband.com.au/mobile/coverage-map/> based on your address. If you bring your own device, make sure it's not locked to other networks and is compatible with the Optus network.

**Please Note:** If the discount lasts longer than 30 days, we will endeavor to let you know when it is close to expiring.

*\*An existing customer is defined as an individual who is the legal owner of an active service with Aussie Broadband at the time the offer is applied.*