

# SIM card installation

Tray SIM phones (New Android/iPhone)



- 1 Turn your mobile phone off**
- 2 Locate the SIM card tray on your phone. The tray will have a small hole which is used to pop it open.**

- 3 Insert the SIM ejector tool into the hole of the tray**

Once located, carefully insert the SIM ejector tool into the hole of the tray. If you happen to misplace the tool, a paperclip can act as a replacement. Please be careful with this step as the tray is often fragile and could be damaged if not ejected correctly.

- 4 Remove the SIM card tray.**

If applicable, remove your old SIM card from the tray.

- 5 Place the SIM card in the tray**

With the Aussie Broadband logo face up, place the sim card on the allocated slot in the tray. Please note: some mobile devices have a microSD card slot. Please make sure you put the SIM card in the correct SIM slot. The SIM tray will commonly have indents so it can only sit one way.

- 6 Slide the SIM tray into the phone the same way you removed it.**

- 7 Turn your phone on and wait a few moments.**

If your SIM card is inserted and activated correctly, you should see 'AussieBB' appear as the phone's network.

