

Change your plan via MyAussie

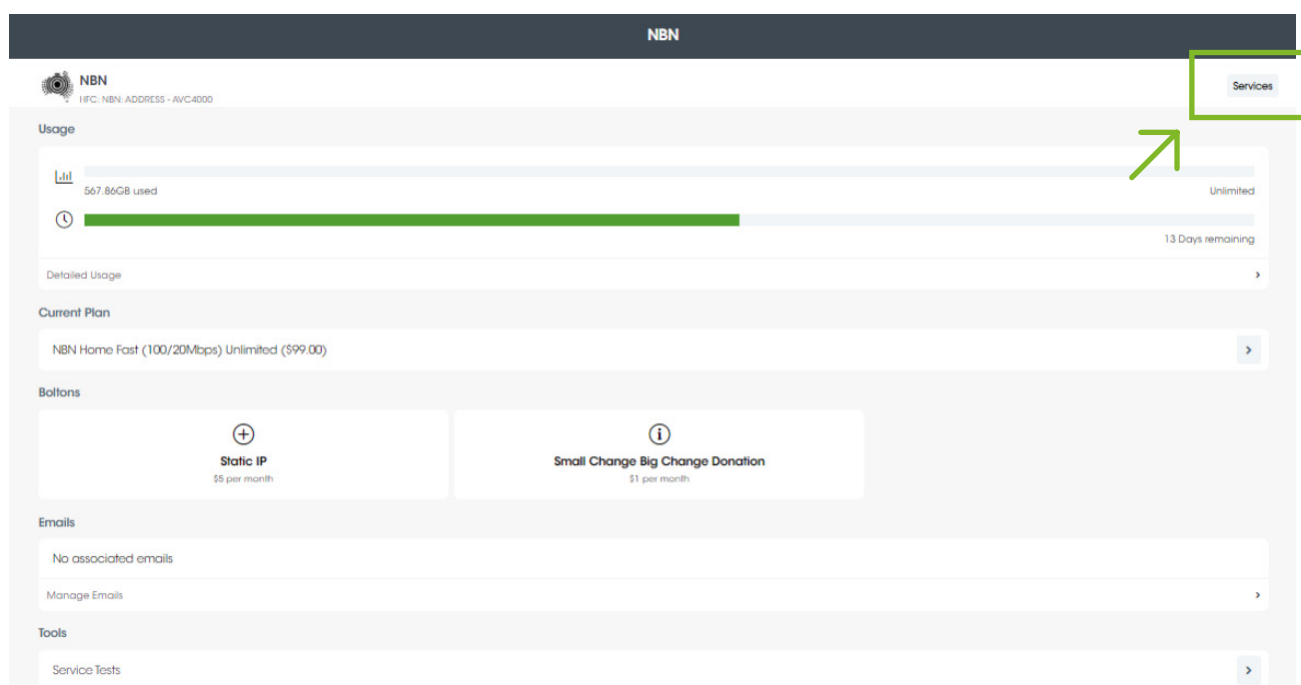


1 Download the app

Download the MyAussie app from the App Store or on the Play Store, or enter the MyAussie portal online.

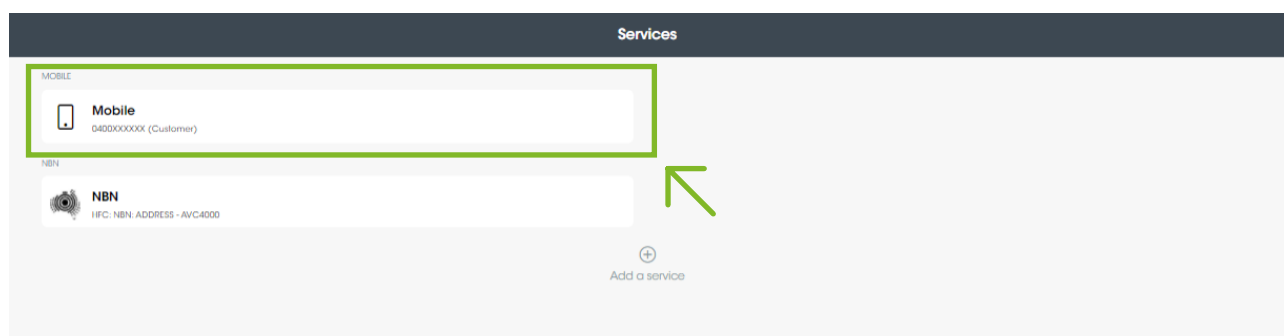
2 Log in

Once logged in, select Services in the top right corner. (Tip: you can find your login details in the step 1 Email you received when you signed up with Aussie).



3 Select service to change

When you see the overview of all your current services, select the Mobile Service you wish to change.



Activating your SIM card

Migration Customers



4 Select current plan

Once you see all the information regarding the mobile service, select Current Plan.

The screenshot shows a mobile service dashboard with a dark header labeled 'Mobile'. Below the header, there's a 'Mobile' section with a customer ID '0400XXXXXX (Customer)'. The 'Usage' section displays a table of usage statistics:

Service	Usage	Cost
National Calls	0	\$0
Mobile Calls	0	\$0
International Calls	0	\$0
SMSs	0	\$0
Voice mail	0	\$0
Other	0	\$0

Below the table, there are two progress bars: one for data usage showing '0GB used' and '4.88GB remaining', and another for service duration showing '13 Days remaining'. A 'Current Plan' section is highlighted with a green box, showing 'Mobile Phone 5GB (\$19)'. A green arrow points to the right side of this box.

5 Select a plan

You will then be presented with the range of plans we offer. Select the plan you wish to switch to.

The screenshot shows a plan selection interface. At the top, the 'Current Plan' is 'Mobile Phone 5GB (\$19)'. Below this, there are two buttons: 'Data Only' and 'Voice and Data'. The 'Voice and Data' button is highlighted in green. Underneath, there's a row of plan options:

- Mobile Phone 80GB 5G (\$69)
- Mobile Phone 50GB 5G (\$49)
- Mobile Phone 10GB 5G (\$39)
- Mobile Phone 100GB (\$69)
- Mobile Phone 60GB (\$49)
- Mobile Phone 40GB (\$39)
- Mobile Phone 25GB (\$29)** (highlighted with a green box and a green arrow pointing to it)
- Mobile Phone 5GB (\$19)
- Mobile Phone 2GB (\$15)

Below the plan options, there's a 'Plan Details' section for the selected 'Mobile Phone 25GB (\$29)' plan, showing:

- \$29.00 per month
- 25GB per month
- Unlimited Standard Calls
- Unlimited SMS/MMS

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6 Schedule or switch immediately

If you select a plan that is larger than your current one, you will have the option to do an immediate plan change. If you select a plan that is smaller than your current one, you will be able to schedule your plan to change at the next billing cycle.

Change Plan

Mobile D40XXXXXX (Customer) Services

Current Plan

Mobile Phone 5GB (\$19)

Choose a plan option

Data Only Voice and Data

Choose your new plan

Mobile Phone 80GB 5G (\$69)	Mobile Phone 50GB 5G (\$49)	Mobile Phone 10GB 5G (\$39)	Mobile Phone 100GB (\$69)	Mobile Phone 60GB (\$49)	Mobile Phone 40GB (\$39)	Mobile Phone 25GB (\$29)	Mobile Phone 5GB (\$19)	Mobile Phone 2GB (\$15)
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Plan Details

Mobile Phone 25GB (\$29)

- \$29.00 per month
- 25GB per month
- Unlimited Standard Calls
- Unlimited SMS/MMS

Immediate plan change

You will be invoiced for the \$10.00 difference in plans

Schedule on 12-07-2021

[Confirm Plan Change](#)

5 Select Confirm Plan Change.